

The Board of Directors of the Marion County Ambulance District met on Thursday, February 15, 2024, at the Marion County Ambulance District Administrative Office. Board members attending were Chairman Dorothea Lake, Vice Chairman Branson Wells, Marie Frankenbach, Cheryl Arntzen, and Brian Fowler. Also attending were EMS Chief John Nemes, CMO John Clemens, Deputy Chief Marty Miller, Division Chief Eric Murfin, Assistant Finance Director Kari Garrett, and AED Program Director Patty Cheffey.

The meeting was called to order at 6:01 pm by Chairman Dorothea Lake.

A motion was made by Branson Wells to approve the minutes from the meeting held on November 16, 2023. The motion was seconded by Brian Fowler and was approved on a roll call vote.

The treasurer's report, accounts receivable reconciliation, profit and loss, and financial reports for November and December 2023, and January 2024 were reviewed.

Chief Nemes presented the Board with the Chief's report. MCAD answered 589 calls for emergency service in October. Base 1 (Hannibal)- 2711 handled 151 calls, 2721 handled 143 calls, Base 2 (Hannibal) handled 171 calls, Base 3 (Palmyra) handled 88 calls, and we had 36 off-duty transfers.

The Admin team has been working with local law enforcement and the hospital for 96 hour holds and have come up with a process that is flowing well for everyone involved. The district has had a large increase in mental and behavioral health calls, which accounts for the majority of off-duty transfers.

The district is hosting one of the Fire/Ambulance District Board Member Training programs this year. It will be held at the Training Center on July 13th.

Operations team members met with Verizon Connect to look at dash cameras for the ambulances. After review, we entered into an agreement with them to install dash cams in each ambulance and to use their key fob system of logging "behind the wheel" hours for each employee. We are now waiting for Verizon to schedule the installation.

The admin staff met with Risk Management personnel with VFIS, the District's insurance company. The purpose of the meeting was to examine our policies and procedures, specifically for driving. After reviewing our policies and guidelines, no recommendations were made for further adjustments.

Crews are currently undergoing training for Handtevy and for new policies regarding 96 hour hold transfers and restraints.

Chief Nemes and Division Chief Murfin met with Andrea Farr to discuss operational procedures at Continental Cement and Green America Recycling. A set of guidelines had been prepared and were reviewed by all present with Memorandums of Understanding being completed afterwards.

District management personnel met to discuss the operational status of the District. Chief Nemes discussed communication between supervisors not being frequent or concise enough. Some different options were thrown out to improve coms between supervisors. Deputy Chief Miller also went over the lack of consistent use of the Newton 360 app to provide employee feedback. The supervisors had discussed this and had come up with a different list of questions that will improve the feedback for employees.

The old Missouri Tourism Center is still an option for a possible base in the future. Chief Medical Officer Clemens was able to get a new contact for the property and we are in the process of trying to speak to someone about it. While it does not have a covered garage, the current facility is capable of becoming functional crew quarters and the location is ideal.

The District also received a \$1500.00 donation for BASF for the AED Program.

In new Business, Chief Nemes advised the Board that Wade Stables PC has advised us that they will no longer be able to do our yearly financial audit. We have been actively searching for a new accounting firm to assist us with our audit. Nemes presented the Board with proposals from two accounting firms that have agreed to perform the audit. After discussion, a motion was made by Marie Frankenbach to accept the proposal from Evers & Company from Jefferson City, Mo. The motion was seconded by Cheryl Arntzen. The motion was unanimously approved on a roll call vote.

The next meeting will be held on Thursday, March 21, 2024, at 6:00 pm at the Marion County Ambulance District Administration Building.

There being no further business to discuss, a motion to adjourn was made by Branson Wells and seconded by Brian Fowler. The motion was approved on a roll call vote.